

# Soldier Field Event Parking Program

## General Information

A limited number of pre-paid "print at home" parking passes may be available for event parking at Soldier Field. Soldier Field lots where pre-paid parking is available vary by event. All available lots will be indicated on the lot selection page of this website.

Tailgating is permitted in all exterior/uncovered parking lots **Tailgating is not permitted in the North Garage, and the lower level of the Waldron Deck.** The possession of alcohol is prohibited in any parking area designated as Family Friendly or at the Beach Lot at 31st Street.

Here's how the pre-paid "print at home" event parking program works:

1. Visit [www.soldierfield.clickandpark.com](http://www.soldierfield.clickandpark.com) and click on the event parking link you are interested in.
2. Follow the registration process to create a log in and complete your parking request.
3. The cost of parking may vary by event and by lot. Complete pricing information for your event and lot will be displayed once you select the desired event parking link.
4. Once you have completed the online purchasing process you will need to print out from your home computer a bar-coded pass. You must bring this pass with you and provide to the parking cashier on the day of your event.
5. Passes are non-refundable.

## Additional Soldier Field Parking Program Details

- ③ Standard Parking reserves the right to revoke parking pass privileges in any case where a patron or a patron's guests engage in rude, disorderly, or offensive behavior.
- ③ Handicap-accessible parking is available. Parking in handicap-accessible spaces requires a current disabled license plate or hang-tag issued to an occupant of the vehicle. **No shuttle service is available to and from the parking facilities and the stadium at the Beach Lot at 31st Street.**
- ③ NOTE: Accessible parking at all Parking Program facilities also requires the driver of the vehicle to present the correct parking pass for each specific facility to the parking facility attendant. Patrons without the correct parking pass will not be permitted to enter that specific parking facility.
- ③ If your parking pass becomes lost or stolen, please call Click and Park at 1-866-330-PARK (7275). Click and Park will deactivate the lost or stolen parking passes, charge your credit card a non-refundable replacement fee of up to \$10.00 and promptly issue replacements to you.

NOTE: Anyone presenting lost or stolen parking passes at a game is subject to criminal prosecution.

We have placed below maps of the various parking areas described in this offer, as well as our responses to

frequently asked questions about the program to assist you in reviewing this season's parking program options.

The Parking operator reserves the right to change the parking facilities subject to this program and parking space assignments where circumstances beyond parking operator's reasonable control make such facilities or spaces located within such facilities unavailable for parking under this Parking Program.

If you have any additional questions regarding this program, please call the Click and Park Customer Service Hotline at 1-866-330-PARK (7275). For parking specific questions, call the Soldier Field Parking Hotline at (312) 235-7724.

## Frequently Asked Questions

- 1. How will I receive confirmations and communications from Click and Park?** All program updates and confirmations from Click and Park will be e-mailed to the e-mail address that was provided when registering for the program. **Consequently, a customer's e-mail service must allow them to receive e-mails from clickandpark.com. There is no alternative to program registration and receiving program notifications other than via e-mail.**
- 2. How are disabled patrons' parking needs addressed?** Each parking facility has designated parking spaces for persons with disabilities. Complimentary golf cart shuttle service is typically available for patrons with disabilities at all Soldier Field/Museum Campus parking locations (Adler, East Museum, South Lot, and Burnham Harbor). **No shuttle service is available to and from the stadium and The Beach Lot at 31st Street.**
- 3. Where is tailgating allowed?** Tailgating is allowed on the upper level of the Waldron Deck, and in all open lots. Tailgating is also permitted in the Adler Planetarium Lot for buses and oversized vehicles. The possession of alcohol is prohibited at The Beach Lot at 31st Street or in any areas marked as Family Friendly.
- 4. What happens if my parking passes are lost or stolen?** Please call the Click and Park Customer Service Hotline immediately at 1-866-330-PARK (7275). Click and Park will deactivate the lost or stolen parking passes, charge your credit card a non-refundable replacement fee of up to \$10.00 and promptly issue replacements to you.
- 5. When do the lots open and close?** The lots typically open 4 hours before the start of the event, and close 2 hours after the conclusion of the event.

## Terms and Conditions

- a.** If you contact Click and Park to report lost or stolen parking passes, the passes will be deactivated and will not be able to be used to enter the assigned parking facility. Replacement of a lost parking pass will be processed and mailed for a non-refundable replacement fee of up to \$10.00.
- b.** The parking operator of these facilities does not guard or assume care, custody or control of your vehicle or its contents and is not responsible for fire, theft, damage or loss. The parking patron alone is responsible for the parking and locking of his or her vehicle. Click and Park and the facilities' parking operator only provide a license to park and no bailment is created.

- c. The parking offered in this program is a revocable license. Also, unruly behavior, failure to comply with parking policies, or illegal activity may lead to the revocation of this license.
- d. Permit duplication that is not detected upon entering the parking lot will result in all related charges being applied to the credit card used to purchase the valid permit. Click and Park will notify the customer via email of any additional charge to their credit card. This fee, for services rendered, is non-refundable.
- e. SP Plus® Gameday (a division of Standard Parking) reserves the right to change (i) the parking facilities of this program, and (ii) parking space assignments, when circumstances beyond their reasonable control make such facilities or spaces located within such facilities unavailable for parking.

## **Parking Policies**

**Standard Parking** manages the parking and on-site traffic operations at Soldier Field and the Museum Campus. We ask that patrons be respectful of the neighborhood surrounding Soldier Field. Most of the area is residential "zone" parking and is subject to citation. Please call the Standard Parking Customer Service Hotline at (312) 235-7724 or visit [soldierfield.net](http://soldierfield.net) or [soldierfieldparking.com](http://soldierfieldparking.com) for additional information.

### **Vehicles**

Patrons must park in marked parking spaces. Patrons cannot buy or save parking spaces for tailgating or late arriving patrons. Backing into parking stalls is not permitted.

### **Coupons**

Patrons who purchase pre-paid coupons must have the coupon with them when they arrive at the parking facility. Patrons who have lost or forgotten their pass are not guaranteed admission to the lot. For easy identification, game day parking coupons must be visibly displayed on the rear view mirror of all vehicles as you approach the stadium, and remain displayed while parked in the facility.

### **Hours of Operation and Access**

All Soldier Field and Museum Campus parking facilities typically open four (4) hours prior to the event start time. All of these parking facilities will close two (2) hours after the conclusion of the event. These parking facilities may close earlier at the discretion of Stadium Management.

### **In and Out Parking Privileges**

In and out parking privileges are not permitted.

### **Policies**

The following are not allowed in the Parking Program enclosed parking garages or open-air lots:

- Advertising banners or displays
- Disorderly conduct
- Grills / open fires (in the enclosed garages, and on the lower level of the Waldron Deck)
- Deep frying, or any oil-based cooking or frying
- Picketing or political campaigning
- Saving parking spaces
- Tents or canopies of any size
- Tethered blimps, balloons or other oversized inflatables
- Weapons or fireworks
- Uncovered fire pits

### **Tailgating**

Tailgating is allowed on all Parking Program surface parking lots (the East Museum Lot, the South Lot and the Southwest lots) and on the upper level of the Waldron Deck. Party set-ups and grills that occupy more than the one (1) designated and purchased parking space are prohibited. Grills and open fires are strictly prohibited in the North Garage and on the lower level of the Waldron Deck. For patrons' safety, oil based deep-fryers, tents and canopies are also prohibited in all of these parking lots. While picnics may be permitted on the parklands by the Chicago Park District, alcohol is not allowed. Patrons must adhere to all Chicago Park District rules and ordinances.

### **Vehicle Search**

Vehicles parking in Parking Program open-air lots and garages are subject to a security search by authorized personnel who may be accompanied by a canine unit.